

Kent Neuro Therapy Centre
Annual General Meeting
29th May 2026

Minutes

1. Introduction from the Chair

11.10hrs. Richard Mason, Chair of the Board of Trustees, welcomed all to the 2026 AGM. Reflected on the integration of our membership to ensure members with MS, Parkinson's, stroke and spinal cord injury have equal access and rights to the Centre. These changes also led to the renaming and rebranding of the Centre to Kent Neuro Therapy Centre. The operational challenge of the pool closure was also addressed as well as a thanks to the staff and volunteers for their dedication and resilience.

A quorum had not been reached. The Chair therefore adjourned the AGM and continued with the non-AGM presentations.

2. CEO update

Heidi thanked the staff, Trustees and volunteers for their hard work and dedication to the Centre.

Heidi Coleman (CEO) addressed the charity's key achievements in 2025:

- Launch of the new strategy: Towards 2027: *Growing Stronger Together* which sets clear strategic priorities to 2027
- Introduction of clinical leadership and organisational structure which included the appointment of a clinical lead and the development of a leadership team with clear roles and responsibilities
- Established Kent Neuro Therapy Centre.

Heidi highlighted the development and growth that had been possible with the appointment of a clinical lead and the expansion of the physiotherapy team. Heidi made particular reference to Hazel Wallis as the Clinical Lead and thanked her for what she has achieved in such a short space of time.

Heidi outlined the Centre's priorities for 2026 forward which are to:

- Deliver Year 2 of the strategy
- Increase income and improve operating margin
- Strengthen market position
- Strengthen operational infrastructure and operational planning to define capacity thresholds and enable sustainable, intentional growth
- Commence a facility planning project that focuses on the short, medium and long-term development of the Centre.

Heidi thanked the staff, Trustees and volunteers for their hard work and dedication to the Centre.

3. **AGM**

The AGM commenced at 11.23am.

4. **Present**

Amanda Summers, Katie Scott, Hazel Lewis, Patrick Connolly, Anne Moon, Rob Moon, Inesa Sonley, Bojan Koltaj, Steve Wall, Ray Campbell

5. **Apologies for absence**

Phil Waterhouse, Cecile Carrick, Janice Young, Rosemary, John Hobbs, Jill Thompson, Geraldine Hennelly

6. **Approval of the minutes of the AGM held on 18 September 2025**

- Proposed: Patrick Connolly
- Seconded: Hazel Lewis

7. **Presentation of annual accounts**

James Limmer (Trustee) presented annual accounts. Income of £837,432 against a projected £776,141 (7.9% above target). Managed expenditure of £822,091 against a projected £753,775 The flood and pool closure and repairs have meant that we had high expenditure and therefore have been the reason for lower income due to lower capacity.

Please contact info@kentneuro.org for the full accounts.

8. **Re-appointment of Independent Examiner – Magee Gammon**

- Proposed: Patrick Connolly
- Seconded: Hazel Lewis

9. **Election of new Kent Neuro Therapy Centre Officers and Trustees**

Joanne Delo: member of the Centre living with MS, background in construction, manufacturing, health and safety, people and leadership.

- Proposed: Patrick Connolly
- Seconded: Bojan Koltaj

Sarah Harvey: Occupational Therapist & Senior Lecturer
Canterbury Christ Church University.

- Proposed: Bojan Koltaj
- Seconded: Ray Campbell

Cheryl Howard: internal auditor for over 30 years Deloitte, NHS, Brakes, University of Kent.

- Proposed: Ray Campbell
- Seconded: Patrick Connolly

10. **Questions**

There were no questions pre-submitted for the AGM.

11. **Date of next AGM**

Friday 28th May 2027 (provisional)